



WOOD RIVER HEALTH

Caring for Our Community Since 1976

2024 **ANNUAL** REPORT

YOUR HOME FOR HEALTH

IN THEIR OWN WORDS



When I first came to Wood River Health, I had not seen a doctor for about eight years. I immediately felt at home. There was this sense of sincere caring for everyone that walked through the door. Since the day I became a patient, they have been there for me. Their team gave me the tools I needed to stop drinking and changed my life. At one point I was on 13 medications. Now I am on nothing. Wood River Health saved my life! David Maher, Patient

Wood River Health holds a special place in my health journey. This institution, with its unwavering commitment to excellence, became my home for health because of its compassionate care and dedication to the well-being of its patients. This decision is rooted in the exceptional quality of care and the sense of community it fosters. Comprehensive services, exceptional healthcare practitioners and their dedication to personalized care, and the emphasis on a holistic approach to well-being have created an environment where I feel not just treated but truly cared for. My responsibility as a board member is to ensure that every patient who walks through these doors experiences the same level of excellence, inclusivity and compassion that initially drew me to Wood River Health. Kalpesh Shah, Board Chair



I have a genuine passion for working at Wood River Health, largely due to the incredible team of people I have the privilege to collaborate with every day. My mission is deeply rooted in serving underserved populations by offering high-quality, compassionate care that prioritizes their needs and well-being. I strive to ensure continuity of care over time, fostering a sense of trust and stability for those I serve. This dedication aligns seamlessly with the core values of Wood River Health.

Building long-term relationships with my patients is not just a job to me, it's a vital part of who I am. I take pride in advocating for their health, listening to their concerns, and partnering with them on their healthcare journeys. Knowing that I can make a meaningful difference in their lives infuses my work with purpose and fulfillment. Each day, I carry this pride with me, grateful for the opportunity to contribute to the health and happiness of those in our community.

Shital Desai, DNP, Lead Nurse Practitioner





A MESSAGE FROM OUR CEO

For the third year in a row, Wood River Health received the Gold Quality Award from the Health Resources and Services Administration. Only two of Rhode Island's eight health centers – and 145 health centers across the country - received this prestigious acknowledgement. This achievement would not have been possible without the hard work and dedication of every member of our health center team.

10,428 UNIQUE PATIENTS
7,192 DENTAL VISITS

29,475 PRIMARY CARE VISITS
4,858 BEHAVIORAL HEALTH VISITS

In 2024, we completed the second phase of construction for our Hope Valley expansion. This phase focused on enhancements to our dental suite, including the addition of one new dental operatory and the expansion of our dental team room. Each new dental operatory increases our capacity by approximately 1,200 patient visits annually, strengthening our ability to meet growing community demand for dental care.

This year, we officially launched dental services for the Block Island community. Every two weeks, our dedicated dental team travels to the island, often navigating challenging ocean conditions, to provide preventive and restorative care. These services are available to all island residents, regardless of insurance status or ability to pay, ensuring equitable access to essential oral health care.

Transportation remains the largest barrier to health care in our region. The van we purchased with grant funds in the summer of 2023 provided almost 300 rides in 2024. This service removes a very real barrier for many patients to access care. In the fall of 2024, we received a second and larger van through a rural grant program funded by RIPTA.

Community partnerships are in the health center DNA. We continue to engage with our community partners to host events like the Head-to-Toe Wellness Fair at Wilcox Park, and our Back-to-School backpack giveaway at the Jonnycake Center. This year, we held four public flu/Covid vaccine clinics at our partner's sites. In 2024, we established formal partnerships with Gateway Healthcare and the WARM Center in Westerly.

In 2024, we provided compassionate care to 10,428 unique patients through 29,475 primary care visits, 7,192 dental visits and 4,858 behavioral health visits. This represents a 14% growth over our 2023 visits. We expect this growth to continue throughout 2025.

Our ability to meet this demand reflects the collective commitment of our Board of Directors, staff, and donors. We are deeply grateful for your support and shared belief in our mission, which allows us to strengthen and care for our community.

With gratitude,

Alison L. Croke, MHA
President and CEO

2024 PROGRAM ACHIEVEMENTS



PRIMARY CARE

In 2024, Wood River Health weathered an exceptionally challenging fiscal year. Focusing on delivering more quality care to our community allowed us to meet both the remaining needs for healthcare in the community and restore balance to our budget. Providers and team members came together to strengthen Wood River Health as a cornerstone of primary care in Washington County and the surrounding region. We served more than 10,000 unique patients, reflecting both the community's growing need for accessible health care and our capacity to meet that demand. This growth occurred during a period when many local primary care practices retired, closed or transitioned to concierge medicine models, limiting options for patients seeking timely and affordable primary care.

Against this backdrop, Wood River Health remained deeply committed to our mission of ensuring that every person, regardless of financial circumstance, had access to high-quality, comprehensive primary care services. Our ability to serve a rising number of patients reflects both the dedication of our care teams and the trust placed in us by the community.

Wood River Health once again earned national recognition for our excellence in clinical quality. The Health Resources & Services Administration (HRSA) awarded Wood River Health with the Health Center Quality Leader Gold Badge, placing us among the top 10% of community health centers nationwide. This prestigious honor reflects superior performance across key primary care quality measures, including preventive care, chronic disease management, maternal and child health outcomes, and integrated behavioral health and Integrated Care Delivery.

This achievement underscores the strength of Wood River Health's team-based approach to care – a means of empowering every member of a patient's care team to help at the top of their license or role. Our clinicians, support staff and clinical data specialists rapidly respond through this care model, ensuring that patients receive the highest standard of care, supported by ongoing access, quality and productivity measures that drive continuous quality improvement. As primary care challenges intensify nationwide, Wood River Health's sustained growth and nationally recognized performance demonstrate both resilience and leadership in advancing community health.



DENTAL HEALTH

The Dental Department at Wood River Health strengthened dental access for the Block Island community through a collaborative partnership with Block Island Health Services (BIHS), with dental services beginning in January 2024. Our Wood River Health Dental Team now delivers diagnostic, preventive, restorative, endodontic and prosthodontic services in New Shoreham, and accepts all dental insurance, including Rhode Island Medicaid, ensuring equitable access for insured, underinsured, and uninsured residents alike.

WOOD RIVER HEALTH IS DENTIST OF RECORD FOR

Ashaway Elementary
Block Island School
Chariho Middle School
Chariho High School
Charlestown Elementary
Meadowbrook Waldorf
Richmond Elementary

In addition to our work at BIHS, Wood River Health now serves as the dentist of record for the Block Island School. In this role, our dental team provides ongoing oversight of students' oral health needs, ensuring they have access to preventive care, timely assessments, and coordinated follow-up services.

By maintaining dental records, assisting families in navigating treatment plans, and supporting school staff in identifying potential oral health concerns, we help reduce barriers to care and promote early intervention. This partnership strengthens our mission to deliver accessible, community-based oral health

services and supports the overall well-being and academic success of the students we serve.

This year, Wood River Health applied for and was awarded participation in the Henry Schein Cares Donation Program, a significant resource-enhancing opportunity for the organization. Henry Schein's Donation Program is designed to strengthen access to medical and dental care, particularly within safety-net organizations and underserved communities. Their "Care Packages" provide dental and medical products and supply donations to support clinical care and community health efforts.



BEHAVIORAL HEALTH SERVICES

In 2024, Wood River Health strengthened access to compassionate, integrated behavioral health care for our community. Our partnership with Gateway, now a Certified Community Behavioral Health Clinic, expanded coordinated services, including preparation for on-site Intensive Outpatient Programming. Our team deepened community connections and supported patients with both behavioral health and substance use needs through seamless warm handoffs and close collaboration across agencies.

We continued to offer flexible counseling, from brief, solution-focused support to longer-term care, while improving scheduling processes and making referrals as barrier-free as possible. Recovery support remained a priority, with multiple weekly groups, including the new Women for Sobriety group and expanded virtual options and plans underway to bring additional services to the Westerly area.

Care for children and families grew through new pediatric screening tools and strengthened teamwork between clinicians and community health workers. Community wellness events, such as therapeutic art activities, Mindful Mondays, and our Planting Seeds of Wellness gatherings, helped reduce stigma and promote connection. Staff also engaged in state and national trainings that brought new skills and insights to our integrated care model.

Throughout the year, our Behavioral Health team remained committed to meeting people where they are and supporting whole-person wellness across the communities we serve.



COMMUNITY RESOURCES

Our Community Resources Team continued to be a lifeline for patients and neighbors across Rhode Island and Connecticut. Through the Kim Hebert Community Fund, supported entirely by the generosity of local donors, we provided direct financial assistance to 51 patients, helping them meet essential needs during challenging times.

Beyond direct aid, our team played a critical role in strengthening long-term stability for those we serve. We completed 228 applications for housing support, SNAP benefits, prescription assistance and other vital programs that help individuals improve their financial security and overall health outcomes.

Our Health Insurance Navigators also made a profound impact this year, assisting 152 individuals in enrolling in health coverage and expanding access to the care they depend on. Importantly, this support extended well beyond Wood River Health's patient population. We proudly helped community members across the region, regardless of whether they received care at our health center.

We expanded our impact as a Home Stabilization Certified Provider this year through two partnerships with community organizations. Through these partnerships, more than 140 hours of service was dedicated to assisting 61 individuals struggling with housing.



WOMEN, INFANTS AND CHILDREN (WIC) PROGRAM

Our WIC program continued to play a vital role in strengthening family health and wellness across South County in 2024. As a federally funded supplemental nutrition program, WIC provides personalized nutrition education, breastfeeding support, and essential health care referrals to qualifying families. This year, our client caseload grew by 6%, reflecting both rising community need and the trust families place in our services.

To ensure that Washington County residents can easily access the resources they need, we expanded and deepened our community outreach. Our ongoing partnership with the Jonnycake Center for Hope in Peacedale remains a cornerstone of this effort. Their mobile office, available on designated service dates, provides convenient, reliable access for clients in Wakefield and neighboring communities. This consistent presence has strengthened community relationships, reduced barriers for underserved populations and generated overwhelmingly positive client feedback.

In 2024, funding from the Rhode Island Department of Health further enhanced our ability to reach families where they are. With this support, we invested in essential travel equipment that enables us to bring WIC services to Block Island and several additional mobile sites. These investments are expanding our impact and ensuring that even the most geographically isolated families have access to nutrition support, breastfeeding counseling, and critical health resources.



IMPROVING PATIENT HEALTH OUTCOMES



TARGET: BP™ INITIATIVE

We received the Gold+ Award from the American Heart Association and American Medical Association. It is the highest level of recognition in the Target: BP™ Initiative, a national program to improve blood pressure control across the United States. Organizations earning the Gold+ Award have demonstrated that 70% or more of their adult patients with hypertension have controlled blood pressure, based on validated, annually submitted data.



TARGET: TYPE TWO DIABETESSM

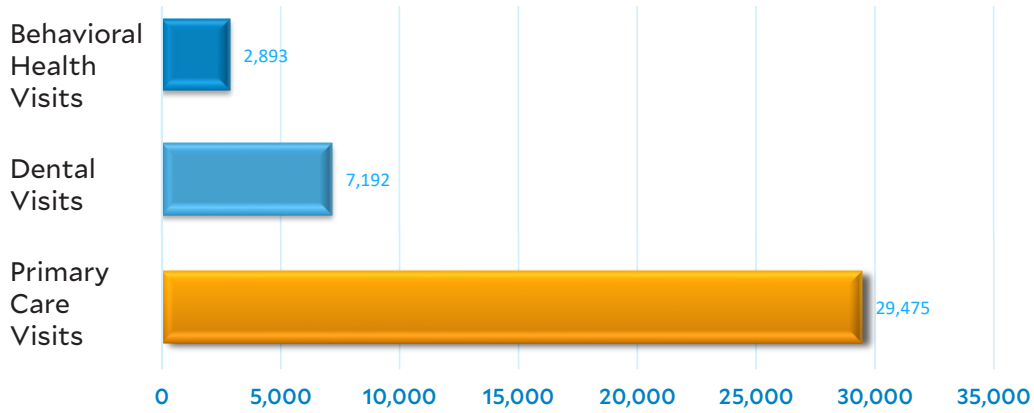
Wood River Health was recognized by the American Heart Association's Target: Type 2 DiabetesSM, earning gold-level recognition in 2024 for our commitment to addressing the relationship between diabetes and the risk of heart disease and stroke. Our data demonstrated impressive HbA1c control in patients with diabetes and ≥70% adherence to one of the cardiovascular-focused clinical measures. We were commended for our ongoing commitment to improving quality of care through awareness, detection and management of type 2 diabetes and cardiovascular risk factors.



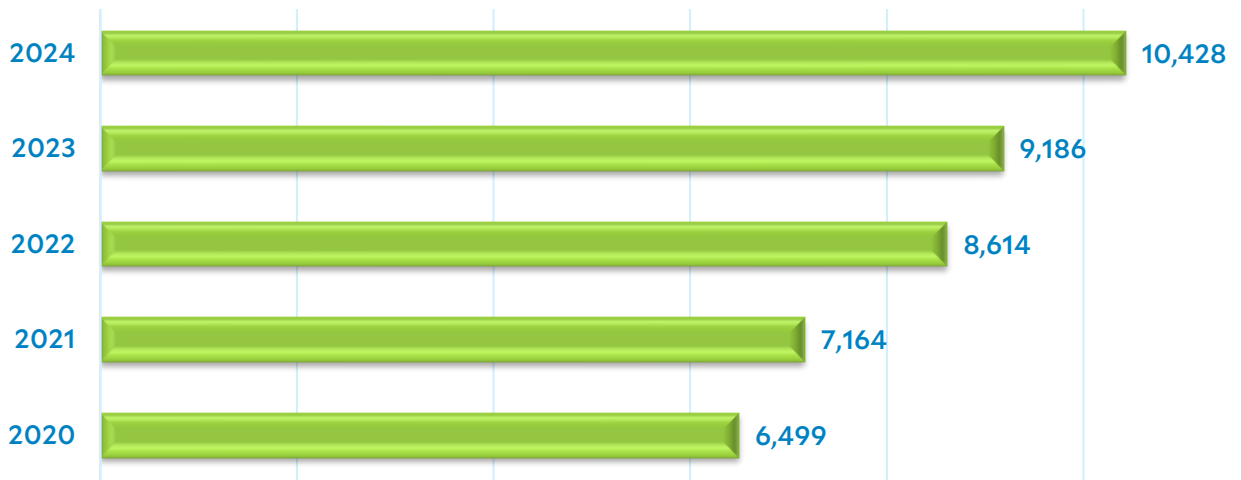
CHECK. CHANGE. CONTROL. CHOLESTEROL™

We received the 2024 Check. Change. Control. Cholesterol™ Participant Award for our ongoing commitment to lowering cholesterol and improving care management within our patient population. In attesting to Wood River Health's use of the Atherosclerotic Cardiovascular Disease Risk Assessment and submitting data on appropriate statin therapy, we've displayed our commitment to reducing the number of Americans at risk for cardiovascular disease.

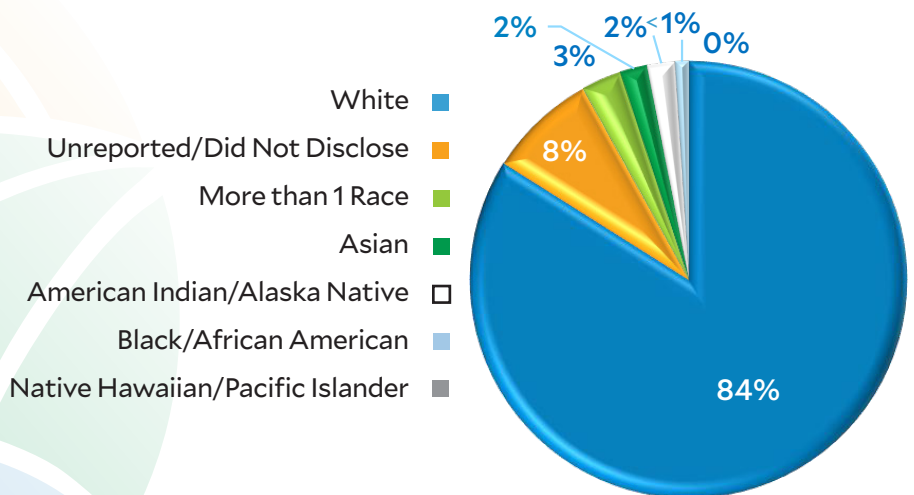
2024 PATIENT VISITS



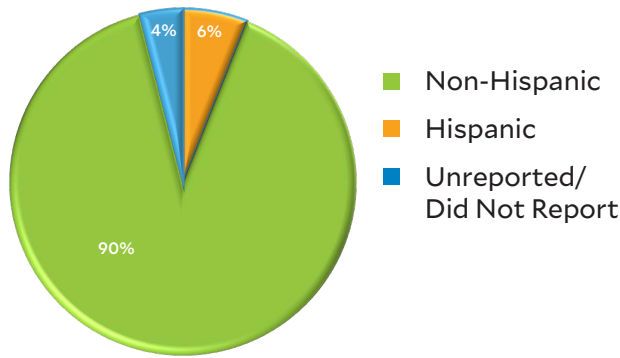
WOOD RIVER HEALTH PATIENTS BY YEAR



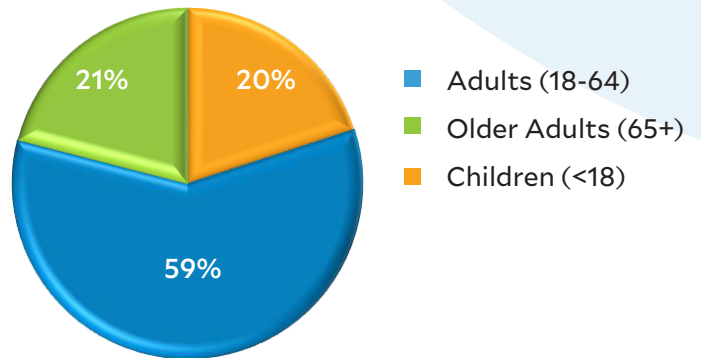
RACE



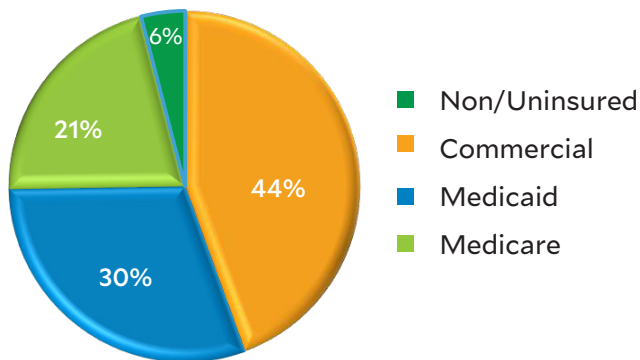
ETHNICITY



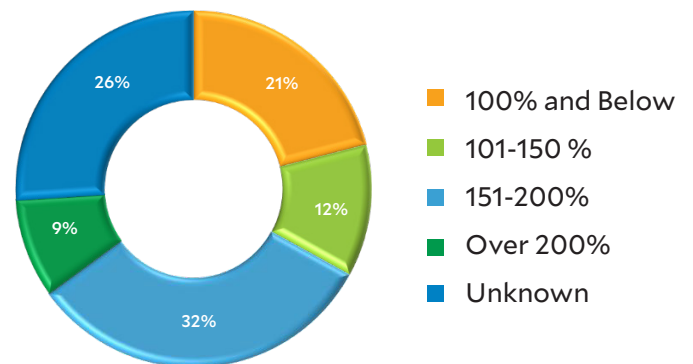
PATIENT AGES



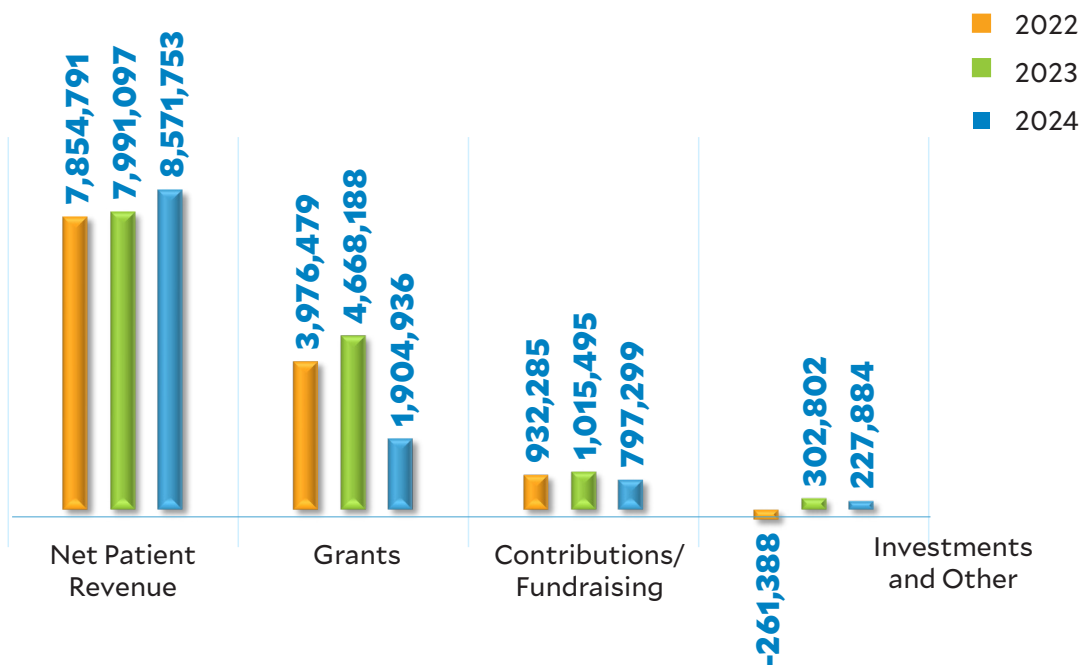
INSURANCE CATEGORY



INCOME AS % OF POVERTY GUIDELINE



FINANCIAL OVERVIEW





ONE PATIENT'S STORY

Kelly S. shares why she chooses Wood River Health as her family's home for health. Her heart-felt video can be viewed by visiting [WoodRiverHealth.org](https://www.WoodRiverHealth.org).

My family and I live in Hope Valley and we're all patients of Wood River Health.

In 2020, my daughter Katelynn was 16 years old

at the time. She passed out in our living room. She had suffered from an AVM, which is an Arteriovenous Malformation. She went through several surgeries, brain surgeries. She suffered two strokes that first night. And she was in the hospital in the ICU for three months.

At that point, she went to a rehab in Boston to learn how to walk, talk, eat, drink. It was extremely traumatic for our entire family. And this was during the COVID pandemic as well.

And amazingly she survived all of this. She's a fighter, I mean she's unbelievable. She was released home just at the end of December of 2020. She had a head full of stitches. We couldn't even as parents know what to do, or where to start.

One amazing thing happened. Dr. Campagnari came to our house, and he stayed as long as we needed him. He answered all of our questions. He went over how to take care of all the stitches in her head. And

he made us feel like we were going to be OK. We were immediately calmed after he left and figured we had this, and we had his help, and we knew that he was just a phone call away at that point.

Katelynn is now 20. She continues to see Dr. Campagnari and she also recently graduated from high school so we are super proud of her.

As a mom, it makes me feel extremely reassured to know that Wood River Health is in my community and a phone call away. That they are going to get my kids in when they're sick. They're going to take care of my family when we're well and they're going to make sure that my children's teeth are clean and they're checking up on us and making sure we're doing everything with our teeth and medical that we should be doing. It's really great that we are part of this community and we are able to have them just close to use.

It's really reassuring to know that the entire team of providers and staff across various programs all talk to each other, they coordinate the best care for my family, and they've provided us with so many resources. I'm proud to call Wood River Health my family's home for health.

As a mom, it makes me feel extremely reassured to know that Wood River Health is in my community.

- KELLY S.

OUR WORKFORCE



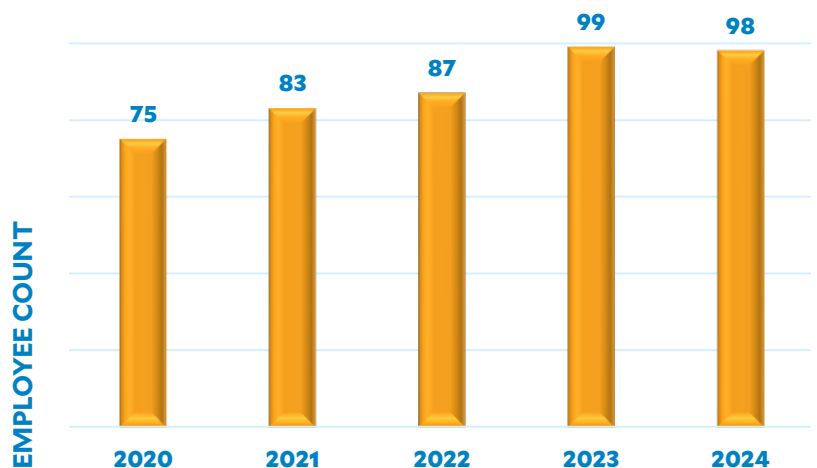
Wood River Health is committed to being an employer of choice by investing in our staff and strengthening our work culture. We employ a dedicated team of clinicians, administrators and support staff who share a common purpose: delivering high-quality, compassionate care to the communities we serve. As a National Health Service Corps Loan Repayment Program–approved site, we remain an attractive destination for mission-driven professionals. We further support our workforce by offering competitive compensation and a comprehensive benefits package for employees working 20 hours per week or more.

In 2024, we continued to invest in workforce development and employee engagement. We designed internal career ladders for key job classifications, including front desk, revenue cycle and dental assisting roles, with plans to expand career pathway development across additional job classes to strengthen long-term growth retention and advancement opportunities. We maintained our commitment to a safe and supportive workplace by successfully recertifying as a BCBSRI Safe Zone.

To further enhance workplace culture, we redesigned our Employee Engagement Committee with a renewed focus on connection, learning and appreciation. The committee launched monthly Lunch and Learn sessions and introduced new activities to recognize staff contributions, foster collaboration and support professional development.

Wood River Health was designated as a Recovery Friendly Workplace through Rhode Island’s statewide initiative recognizing employers who support individuals affected by substance use disorder. This reflects our commitment to reducing stigma and fostering a supportive, wellness-focused environment for all employees.

We expanded our recruitment outreach by participating in college career fairs, increasing our visibility among emerging healthcare professionals, raising awareness of our mission and building new pipelines for future talent. Together, these initiatives reflect our continued commitment to cultivating a strong, engaged and forward-looking workforce.



INVESTING IN WOOD RIVER HEALTH

Even a small gift can make a large difference in the lives of our patients. There are many ways donors can support Wood River Health and patients in need. Please visit WoodRiverHealth.org for more information about how you can support our mission.

401GIVES

Occurring annually on April 1, this statewide fundraiser supports Rhode Island nonprofits.

ANNUAL FUND

Donations to our Annual Fund connect patients in need with the health care services they require to improve their quality of life.

CAPITAL CAMPAIGNS

Funds raised through our Capital Campaigns increase our capacity to provide critical programs and services. Donors who invest \$1,000 or more are presented with naming opportunities.

HARVEST FOR HEALTH GALA

Held each fall, our Annual Gala raises funds through generous sponsorships and donations by our partners, vendors, local businesses, board members and the members of our community.

HONORING A LOVED ONE

We welcome donations made in memory or in honor of a loved one. We also accept bequests or gifts of stock or insurance.

KIM HEBERT COMMUNITY FUND

Named in honor of Kimberley Hebert, a beloved patient and lifelong philanthropist, this fund supports patients whose needs extend beyond the health care services and support programs we provide.

MATCHING GIFTS

Many companies provide ways to add value to their staff's charitable contributions. To designate Wood River Health as a recipient, please speak with your employer.

PLANNED GIVING

A planned or legacy gift is designated at a future date, often at the time of death. This gift is made through a formal financial or estate plan.



OUR SIGNATURE EVENTS

Wood River Health hosts four annual events. Please visit our website and social media or sign up for our newsletter to stay informed about our initiatives.

HARVEST FOR HEALTH GALA

Held in September, our gala is an opportunity to celebrate Wood River Health's accomplishments with our community partners. It features a harvest-themed dinner, live entertainment, a wine raffle, and silent and live auctions. Event proceeds increase our community's access to the health care services they need to thrive.

HEAD-TO-TOE WELLNESS FAIR

Sponsored by Neighborhood Health Plan of Rhode Island, our Wellness Fair connects attendees with valuable tools and resources. Local nonprofits distribute health-related information during the event. The Fair takes place in June at The Esplanade at Wilcox Park in Westerly.

NATIONAL HEALTH CENTER WEEK

National Health Center Week is an annual celebration in August to raise awareness about Community Health Centers and the critical services we provide. Over the week, we find opportunities to recognize our dedicated staff and the patients who call Wood River Health their home for health.

BACK TO SCHOOL CELEBRATION

Each August, Wood River Health partners with the Jonnycake Center of Westerly to distribute backpacks and school supplies to families in need. The event is held in Westerly and connects hundreds of local children with supplies to prepare them for the upcoming school year.



HARVEST FOR HEALTH GALA



Chaired by a Gala Committee comprised of board members and staff, our fundraiser is supported through generous sponsorships and donations made by our community partners and individuals who are invested in our mission.

Our 4th Annual Harvest for Health Gala was held on September 26, 2024 at Shepherd's Run Winery in South Kingstown. Thanks to a generous Raise the Paddle match pledged by Board Chair Kalpesh Shah, the event raised a record-breaking \$127,000 for our health center.

2024 GALA RAFFLE & SILENT AUCTION DONORS

A Gracious Soul
Adventureland Family Fun Park
Alaina's Ale House
All Favorites Café
Alison Croke
Amigos Taqueria Y Tequila
Arcadia YMCA
Back 40
Bark Box
Besos Tapas & Wine Bar
Bledsoe Wine Estates
Block Island Chamber
of Commerce
Block Island Ferry
Boston Celtics
Shamrock Foundation
The Breachway Grille
Broadway Hospitality Group
Café 1888
Cardi's Furniture & Mattresses
Sarah Channing
Chapel Grille
Charlestown Famous Pizza
Christina Ltd.
Classical 95.9 WCRI
Coastal Cabin Restaurant
Comix Roadhouse

Compass Hardware
Connecticut Science Center
Contemporary Theater Company
Country View Golf Club
Courthouse Center for the Arts
Cross Insurance
Dave & Busters
Deb Lichtenstein
Deviant Craft Coffee & Donuts
Dugan Custom Jewelers
Ebisu
Essex Steam Train and Riverboat
Far Shot
Flatts Smokehouse
Foxwoods Resort Casino
Frankie's Restaurant & Pizzeria
Fresco Restaurant
Fun
G Hospitality Group
The Gamm Theatre
Gansett Wraps
Garde Arts Center
Ghost Tours of Newport
Graze on Main
Grey Sail Brewing of Rhode
Island
Harbour Galleries
Happy Acres

Harriet's Kitchen
Hauser Chocolates
Hop City Café
Inman & Tourgee Attorneys
at Law
Jake's Restaurant
Jealous Monk
Jersey Mike's Subs
Jim Onorato
JKLM Travel
John F. Kennedy Presidential
Library & Museum
Joyce's Everyday Gourmet
Kenyon's Grist Mill /
Queen River Kayak
Keith Swaby
Knead Doughnuts
Knickerbocker Music Center
Lake Taco
Larham Landscape
Construction Company
Level 99
Lucky House
Jennifer Madden
Main Street Coffee
Mango's Wood-Fired Pizza Co.
Martin House Books
McQuade's Marketplace

GALA RAFFLE & SILENT AUCTION DONORS CONTINUED

Mendolia Family
Mills Creek Natural Market
Mills Tavern
Mohegan Sun
Ruth and Stephen Morgan
Mystic Seaport Museum
Naval War College Foundation
Newport Mansions
Preservation Society
Ocean House
Old Mountain Lanes
Paddy's Beach Club / Tikki Beach
Pasquale's Pizzeria Napoletana
Patceez Home Garden Center
Regan Pennypacker
Perks & Corks
Peter Pots Pottery
Pinecrest Golf Club
The Preserve Sporting Club
& Resort
Richmond Country Club
Rumford Pets
Salem Witch Museum
Shaidzon Beer Co.
Joseph Swinsky, LMT
Tapped Apple Winery
The Wilbur
Tio Mateo's
& Greenwich Bay Gourmet
Top Golf
Tower Hill Brewing Co.
Town Pizza II
Trader Joe's
Trattoria Romana
Tree Trails Adventures Mystic
Twisted Pizza
Union & Main Restaurant
United Theatre
URE Outfitters
Wakefield Liquors
Whalers Brewing Company
The Wine Store
Wood River Bar & Grill
Yarns Knot Forgotten
Yellow Kittens

WOOD RIVER HEALTH WE THANK OUR 2024 SPONSORS

PRESENTING



OVER THE HARVEST MOON



EARTH'S BOUNTY

Chariho Furniture
CliftonLarsonAllen, LLP
East Side Clinical Laboratory
Genoa Healthcare
Integrated Health Partners
Office Concepts
RI Media Group
UnitedHealthcare
Vision 3 Architects
Yale New Haven - Westerly Hospital

PUMPKIN PATCH

Blue Cross Blue Shield of Rhode Island
Case Construction Company
Chace, Ruttenberg & Freedman, LLP
Harvard Pilgrim Health Care, a
Point32Health Company
Hayes & Sherry
Washington Trust Company

APPLE A DAY

CohnReznick
Alison Croke
Dime Bank
HIGHBAR Physical Therapy
Interfaith Counseling Center
Jewett City Savings Bank
PMC Media Group
South County Health

Specialized Orthopedic
Physical Therapy
Thrive Behavioral Health
Jason Ulisse
Valenti Subaru
Westerly Community
Credit Union

THANK YOU TO OUR DONORS

ANNUAL FUND AND OTHER CAMPAIGN DONORS

The following donors championed our mission through gifts to the 2023-24 Annual Fund, the Kim Hebert Community Fund, and the Capital Campaign for our Hope Valley expansion; by raising a paddle during our Harvest for Health Gala; or by donating in honor of a loved one.

- Dawn Allen
- Jeffrey and Karen Allen
- Loren and Susan Andrews
- Peter and Sandra Arnold
- Ashaway Charitable Trust
- Carol Baker
- Josephine Ballato
- Edison and Christine Bedoya
- Joanne Bergeron
- Susan Brough
- William Brunelle
- David Burnett
- Stephanie Calenda
- Melissa Campbell
- Sarah Channing
- Casandra Chevrolet
- David Christie
- Elaine Colarusso
- Sarah Conyngham
- Louis Cozzolino
- Josh Biltcliffe and Kate Creegan
- Alison Croke
- Cynthia C. Goodwin
Memorial Fund
- Joanne Daly and Guy Millick
- Alan Debeaulieu
- John Defeo
- Robin Devin
- John and Anne Duffy
- J. Lawrence Dunn
- Edward Dykes
- Beth Eckel
- Meredith Eckel
- Karyn Ertel
- First Baptist Church
of Hope Valley
- Daniel Fitzgerald
- Robert Fitzgerald
- Angela Francis
- Dr. Jonathan Gates
- Lynda Greene
- Stephanie Hackley
- Agnes Hall
- Carol Hamel
- Elizabeth Henthorne
- Dr. Frances and Georg
Hinteregger
- Patricia Hoffman
- Frank Hopkins
- Nancy James
- James and Joyce Johns
- Kara Kelley
- Gregory and Beverly Kenney
- Paul Langevin
- Michael and Deborah
Lichtenstein
- Michelle Lupoli
- Daniel Makin
- Mark Mancini
- Kara Marziali
- Dr. Michael McCarten
- Dr. Lisa Menard-Manlove
- Mendolia Family
- Nicholas and Allison Moore
- Ruth and Stephen Morgan
- Yvette Nachmias-Baeu
- Joseph Napolitano and
Dr. Tiffanie Waldeck-Napolitano
- Neighborhood Health Plan
of Rhode Island
- Mark and Lisa Nelson
- Susan and Peter Ogle
- Richard Palmer
- David and Stephanie Paolino
- John Payne
- John and Regan Pennypacker
- John Pflug
- Gregory Plunkett
- Kate, Jackson and Avery Porter
- Robert and Jane Rathbun
- B. Joseph Reddish III
- Neil Roma
- Rotary Club of Chariho
- Rotary Club of Westerly
- Kim Schiano
- Jeanette Kalpesh Shah
Family Trust
- Allison Figueras Smith and
Edward Smith
- Eric Sorensen
- JoHannah Speltz
- Michael and Sherry Strammiello
- Colleen Sullivan
- Keith and Catherine Swaby
- Kristen Tikkanen
- Town Fair Tire Foundation
- Joanna Valentini
- Albert Vanasse
- The Warren Alpert Foundation
- The Washington Trust
Charitable Foundation
- Westerly Community Credit
Union
- Westerly Senior Citizens Center
- Don Wineberg
- Margaret Young
- John and Joyce Zoldak

BOARD OF DIRECTORS (FISCAL YEAR 2023-24)

OFFICERS

- Kalpesh Shah** Chair
- Dan Fitzgerald** Vice Chair
- Jessamine Sargent** Secretary
- B. Joe Reddish III** Treasurer

DIRECTORS

- Christine Bedoya
- Frances Hinteregger, MD
- Frank Hopkins, MBA, CMPE,
Immediate Past Chair
- Dan Makin, CFP, CIMA

- Michael McCarten, DO, MPH
- Ruth Morgan, MBA
- John S. Payne, Esq.
- Kate Porter, MSOL
- Keith Swaby, CPA

THANK YOU TO OUR GRANTORS

In 2024, Wood River Health earned generous grant support from the following organizations, whose investments played a vital role in strengthening our ability to serve the community. As a community health center, grant funding is essential to expanding access to care, supporting innovative programs, and addressing the most pressing health needs of the region.

These awards allow us to reach more patients, enhance clinical services, improve health outcomes and invest in the infrastructure necessary to deliver high-quality, compassionate care to everyone, regardless of their ability to pay. The commitment demonstrated by our grant partners directly fuels our mission and ensures that Wood River Health can continue providing comprehensive, patient-centered services to individuals and families throughout our community.



- AAA Northeast
- Ashaway Charitable Trust
- Care Transformation Collaborative of Rhode Island
- CVS Health Foundation
- Delta Dental of Rhode Island
- Dime Bank Foundation
- Executive Office of Health and Human Services
- Federal Appropriation Funding
- General Federation of Women's Clubs - Rhode Island
- Henry Schein Cares Program
- Horace A. Kimball & S. Ella Kimball Foundation
- Health Resources and Services Administration
- Navigant Credit Union Charitable Foundation
- Ocean State Charities Trust
- Reynolds Charitable Trust
- Rhode Island Senate Legislative Grant
- Rhode Island Foundation
- Rhode Island Infrastructure Bank
- RIHousing
- Town of Charlestown, Rhode Island
- Town of Hopkinton, Rhode Island
- Town of Richmond, Rhode Island
- Town of Westerly, Rhode Island
- UnitedHealthcare
- Washington Trust Charitable Foundation

EXECUTIVE LEADERSHIP

Alison L. Croke, MHA
President and CEO

Jonathan Gates, MDCM
Chief Medical Officer

Tiffanie Waldeck, DMD
Chief Dental Officer

Lynda Greene, MPA, LDN
Chief Compliance Officer &
Quality Improvement Director

Donald Frink
Chief Financial Officer

Greg Velandar
Chief Operating Officer

Christine King, MA
Director of Behavioral Health

Sarah Channing, MSBA
Director of Development &
Communications

Stephanie Calenda, MS, SHRM-SCP
Director of Human Resources



FQHCs AND OUR CATCHMENT AREA

Wood River Health has been delivering high-quality, compassionate care to our community since 1976. As a nonprofit community health center, we provide comprehensive medical, dental, behavioral health, and supportive services to patients across Washington County, Rhode Island, and southeastern Connecticut.

As a Federally Qualified Health Center (FQHC), we are part of a nationwide network dedicated to expanding access to primary care in underserved areas. FQHCs improve health outcomes, reduce health disparities and save millions in taxpayer dollars by lowering emergency room use and strengthening community health.

Wood River Health is one of eight FQHCs in Rhode Island. Our primary service area (75%) consists of nine zip codes, and our secondary service area supports the next 10-15% of our patients.

We operate with a sliding fee scale, ensuring care is affordable for all, and are governed by a board that includes at least 51% patient-members, keeping community needs at the center of every decision.



DELIVERING QUALITY CARE

In 2024, Wood River Health continued to make great strides in providing quality health care to our patients. Our efforts were recognized by receiving the following credentials from the Health Resources and Services Administration (HRSA) and the National Committee for Quality Assurance (NCQA).



FEDERAL TORT CLAIMS ACT (FTCA) DEEMED STATUS BADGE

Wood River Health receives deeming by Health Resources and Services Administration under the Federally Supported Health Centers Assistance Act. We are treated as Public Health Service employees for the purpose of malpractice liability coverage.



PACIENT-CENTERED MEDICAL HOME (PCMH)

Wood River Health puts patients at the forefront of their care. PCMHs build better relationships between patients and their clinical care teams. They improve quality and the patient experience, increase staff satisfaction, and reduce health care costs.



HEALTH CENTER QUALITY LEADER

Awarded to only 10% of community health care centers in the United States, the Gold badge demonstrates Wood River Health is a model for excellence in health care delivery and a leader in promoting community well-being.



IMPROVING HEALTH CARE ACCESS

We increased the number of patients who received at least one comprehensive service (mental health, substance use disorder, vision, dental, and/or enabling service) by at least 5% during consecutive reporting periods.



ADVANCING HEALTH INFORMATION TECHNOLOGY (HIT) FOR QUALITY

Wood River Health uses an electronic health record system, provides telehealth services, and exchanges clinical information electronically with key providers in health care settings. We engage patients through health information technology and collect data on patient social risk factors.



NATIONAL QUALITY LEADER: DIABETES HEALTH

We demonstrated exceptional clinical performance in diabetes care by improving uncontrolled, or poorly controlled outcomes. We had top-tier results in patient screenings, education and management.



WOOD RIVER HEALTH

WoodRiverHealth.org

OUR MISSION

To provide our patients with high-quality and affordable health care services through a compassionate, team-based approach.

OUR VISION

Every member of the Wood River Health community experiences physical, emotional and social well-being.

OUR VALUES

Integrity • Community • Innovation • Respect
Fiscal Responsibility • Compassion • Teamwork



WOOD RIVER HEALTH OF HOPE VALLEY

Medical, Dental, Behavioral Health,
Community Resources, WIC Program
Express Care, Pharmacy and Lab Services
823 Main Street
Hope Valley, RI 02832
401.539.2461
WIC: 401.387.9611

WOOD RIVER HEALTH OF WESTERLY

Medical, Behavioral Health,
Community Resources, WIC Program
17 Wells Street
Westerly, RI 02891
401.539.2461
WIC: 401.387.9611

WOOD RIVER HEALTH AT BLOCK ISLAND HEALTH SERVICES

Dental Health
6 Payne Road
Block Island, RI 02807
401.539.2461 Ext. 2

